YuJa Inc. Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: YuJa Inc.

Report Date: February 16th, 2023

Product Description: The YuJa Enterprise Video Platform provides video recording, video storage, streaming, quizzing, analytics, and administration capabilities.

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Notes: This report is based on the YuJa Enterprise Video Platform WCAG reporting

Evaluation Methods Used: Manual testing, TPGi-licensed tools, Webaim.Org, W3 Validator

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) *AND* EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The Video Platform provides appropriate labels for navigation and notifications.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The Video Platform provides a text-based alternative to ingested audio-only or video-only content through the use of captioning, optical character recognition, and metadata analysis.

Criteria	Conformance Level	Remarks and Explanations
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The Video Platform provides automatically create captions, as well as provides tools for the ingestion of SRT, VTT and XML-based caption files. The Video Platform also provides caption edit and an interactive player to view caption.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The Video Platform provides Audio Description capabilities or text-based alternatives of audio and video content.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document)	Supports	The Video Platform site uses ARIA landmarks to define key regions including navigation, main content, and form regions.

Criteria	Conformance Level	Remarks and Explanations
• 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The Video Platform provides descriptions in a logic and meaningful way.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Supports	Video Platform content is defined by use of text-based identification rather than on a particular sensory characteristic.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The Video Platform does not rely solely on color to convey meaning.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The Video Platform does not automatically play audio. Further, the Media Player offers a keyboard shortcut to mute, stop, or lower the volume of the video playback.

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The Video Platform is keyboard accessible and does not define time constraints.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The Video Platform has no identified keyboard trap.
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.1.4 (Web) 10.2.1.4 (Non-web document)	Supports	The Video Platform's Media Player uses single character shortcuts when the Media Player is in focus. During implementation, this can be augmented to require two

Criteria	Conformance Level	Remarks and Explanations
• 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		characters.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The Video Platform allows the user to adjust and extend the timing of automated recording sessions.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Not Applicable	The Video Platform doesn't present any relevant moving, blinking, scrolling or auto-updating information.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	The Video Platform doesn't present any flashing content.
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	ARIA landmarks provide the facility to identify landmarks and navigation elements which can then be skipped. During implementation, an explicit Skip link can be added.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria	Supports	The Video Platform's pages and dialogs are titled appropriately.

Criteria	Conformance Level	Remarks and Explanations
• 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The Video Platform's focus order is sequential when navigated via the keyboard.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool)	Supports	The Video Platform's links are identified with a clear purpose via text.

Criteria	Conformance Level	Remarks and Explanations

• 12.1.2 (Product Docs)
• 12.2.4 (Support Docs)
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)		

2.5.1 Pointer Gestures (Level A 2.1 only)
Also applies to:
EN 301 549 Criteria
  • 9.2.5.1 (Web)
  • 10.2.5.1 (Non-web document)
  • 11.2.5.1 (Open Functionality Software)
  • 11.2.5.1 (Closed Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Supports	The Video Platform do not require any multi-point gestures to manage content.

2.5.2 Pointer Cancellation (Level A 2.1 only)
Also applies to:
EN 301 549 Criteria
  • 9.2.5.2 (Web)
  • 10.2.5.2 (Non-web document)
  • 11.2.5.2 (Open Functionality Software)
  • 11.2.5.2 (Closed Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Supports	The Video Platform do not use down-events to execute any functions.

2.5.3 Label in Name (Level A 2.1 only)
Also applies to:
EN 301 549 Criteria
  • 9.2.5.3 (Web)
  • 10.2.5.3 (Non-web document)
	Supports	The Video Platform uses relevant programmatic labels for its elements.

Criteria	Conformance Level	Remarks and Explanations
• 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The Video Platform do not contain any functionality that is triggered by moving devices.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The Video Platform supports specifying a default human language across the site.
3.2.1 On Focus (Level A) Also applies to:	Supports	Elements that can be focused need to be specifically triggered to change context.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The Video Platform's user interface elements do not change when user input is added.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software)	Supports	Errors in input are clearly described by the Video Platform.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The Video Platform labels elements and provides appropriate user instructions.
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)	Supports	The Video Platform is validated for code errors regularly.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	All user interface elements provide descriptors for their purpose, name, and their current state.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Supports	The Video Platform provides facilities to integrate live captioning services alongside live videos.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The Video Platform provides Audio Description capabilities or text-based alternatives of audio and video content.
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The Video Platform has a responsive user interface and does not restrict its view and operation to a single display orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web)	Supports	The Video Platform's inputs describe their intended purpose through accurate labeling.

Criteria	Conformance Level	Remarks and Explanations
• 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The Video Platform provides a nearly complete control to the organization to define color contrasts of user elements to ensure at least a 4.5:1 contrast ratio.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)	Supports	The Video Platform's user interface can be resized to 200% or greater with no loss of capabilities.

Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool) 602.3 (Support Docs)		
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The Video Platform uses text to convey meaning except for any branding elements defined by the Organization (such as logos and mastheads)
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	When text is enlarged, scrolling in only one direction is required to identify meaning
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software)	Supports	The Video Platform provides nearly complete control to the organization to define color contrasts of user elements.

Criteria	Conformance Level	Remarks and Explanations
• 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The Video Platform provides text spacing that is compliant with the requirement.
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Tooltip hovers do not materially affect content visibility
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply	Supports	The Video Platform provides the ability to navigate via the folder structure or via the left-side navigation elements.

Criteria	Conformance Level	Remarks and Explanations
11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The Video Platform's headings and labels provided a descriptive purpose.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508	Supports	The Video Platform's elements provide an outline that identifies the focus clearly.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The Video Platform supports localization of user-facing string tables.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Navigation elements in the page maintain their relative order.
3.2.4 Consistent Identification (Level AA) Also applies to:	Supports	All icons and buttons are consistently identified across the Video Platform.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	The Video Platform does not require inputs that necessitate error suggestions.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software)	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The Video Platform allows the status message to be programmatically available to assistive technologies.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Supported	The Video Platform does not currently provide sign language translations of video content.
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Supported	The Video Platform does not currently provide extended audio descriptions of videos.
1.2.8 Media Alternative (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply	Supports	The Video Platform provides Audio Description capabilities or text-based transcript of audio and video

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		content.
1.2.9 Audio-only (Live) (Level AAA) EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Supports	The Video Platform provides facilities to integrate live captioning services alongside live videos.
1.3.6 Identify Purpose (Level AAA 2.1 only) EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Supports	The Video Platform's user interface elements provide either attributes or label (or both) that describe their intended purpose.
1.4.6 Contrast (Enhanced) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	The Video Platform provides a nearly complete control to the organization to define color contrasts of user elements to ensure at least a 7:1 contrast ratio.
1.4.7 Low or No Background Audio (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	The Video Platform does not pre-define any audio or video elements. All content displayed is user generated and controlled by the user.
1.4.8 Visual Presentation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	Of the five requirements, the Video Platform supports Item 1, 3 and 5.
1.4.9 Images of Text (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	The Video Platform does not use images of text.
2.1.3 Keyboard (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	All functions within the Video Platform can be performed with the keyboard. An alternative to drag-and-drop is the use of the keyboard-accessible menus.
2.2.3 No Timing (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	The Video Platform does not present time sensitive information. During implementation, notifications can be configured to be fixed dialogs.
2.2.4 Interruptions (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	The Video Platform does not interrupt a user's session except for live streams and synchronous content.
2.2.5 Re-authenticating (Level AAA) EN 301 549 Criteria – Does not apply	Supports	The Video Platform can retain the video playback

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		location and submitted-video quiz responses.
2.2.6 Timeouts (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	The Video Platform does not present timed events that leads to loss of data.
2.3.2 Three Flashes (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	No content on the site flashes three times or more in a one second period.
2.3.3 Animation from Interactions (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Supported	Some of the Video Platform's user interface elements do use animation that cannot be immediately disabled by the user.
2.4.8 Location (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	The Video Platform uses a top-bar label that identifies where the user is.
2.4.9 Link Purpose (Link Only) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	The Video Platform's links convey a clear purpose either via text or an ARIA-label.
2.4.10 Section Headings (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	The Video Platform does not have sections or writing.
2.5.5 Target Size (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Supported	Currently some targets are less than the required 44px by 44px.
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	The Video platform does not impose limits on input mechanisms.
3.1.3 Unusual Words (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	The Video Platform does not contain unexplained words or phrases.

Criteria	Conformance Level	Remarks and Explanations
3.1.4 Abbreviations (Level AAA) 　　EN 301 549 Criteria – Does not apply 　　Revised Section 508 – Does not apply	Partially Supports	Commonly known references such as API. MPG and RSS are used within the Video Platform.
3.1.5 Reading Level (Level AAA) 　　EN 301 549 Criteria – Does not apply 　　Revised Section 508 – Does not apply	Partially Supports	While not fully self-evident in any set of tests, the Video Platform is used by a broad set of users with varying education levels.
3.1.6 Pronunciation (Level AAA) 　　EN 301 549 Criteria – Does not apply 　　Revised Section 508 – Does not apply	Not Applicable	
3.2.5 Change on Request (Level AAA) 　　EN 301 549 Criteria – Does not apply 　　Revised Section 508 – Does not apply	Supports	Context changes do not occur unless triggered by a user interaction.
3.3.5 Help (Level AAA) 　　EN 301 549 Criteria – Does not apply 　　Revised Section 508 – Does not apply	Not Supported	The Help instructions are not context specific.
3.3.6 Error Prevention (All) (Level AAA) 　　EN 301 549 Criteria – Does not apply 　　Revised Section 508 – Does not apply	Supports	Any input field or form can be modified or verified.

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	The Video Platform provides capabilities to use Assistive Technologies that do not require user vision.
302.2 With Limited Vision	Supports	The Video Platform provides capabilities to use Assistive Technologies that do not require user vision.
302.3 Without Perception of Color	Supports	The Video Platform provides capabilities to use Assistive Technologies that do not require the user's perception of color.
302.4 Without Hearing	Supports	The Video Platform provides capabilities to use Assistive Technologies that do not require user hearing.
302.5 With Limited Hearing	Supports	The Video Platform provides capabilities to use Assistive Technologies that do not require user hearing.
302.6 Without Speech	Supports	The Video Platform provides capabilities to use Assistive Technologies in instances where user speech is required.
302.7 With Limited Manipulation	Supports	The Video Platform provides capabilities to use Assistive Technologies in instances where fine motor control is required.
302.8 With Limited Reach and Strength	Supports	The Video Platform provides capabilities to use Assistive Technologies in instances where fine motor control is required.

Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	The Video Platform provides multi-language support.

Chapter 4: Hardware

Notes: Not Applicable

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	The Video Platform provides the accessibility options to the user.
502.2.2 No Disruption of Accessibility Features	Supports	The Video Platform does not disrupt or disable any operating system accessibility functionality in any way.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	The Video Platform provides the relevant role, state, property, and value information to assistive technologies.
502.3.2 Modification of Object Information	Supports	The Video Platform allows assistive technologies to modify statuses and properties of relevant objects.
502.3.3 Row, Column, and Headers	Supports	Table headers have appropriate row and column headers.
502.3.4 Values	Supports	The Video Platform allows assistive technologies to programmatically determine the values.
502.3.5 Modification of Values	Supports	Values of relevant objects can be programmatically modified in the Video

Criteria	Conformance Level	Remarks and Explanations
		Platform
502.3.6 Label Relationships	Supports	The Video Platform allow all the controls to be programmatically associated with their respective labels.
502.3.7 Hierarchical Relationships	Supports	The Video Platform programmatically determines the hierarchical relationships between the relevant components.
502.3.8 Text	Supports	The Video Platform allows the text to be programmatically determined by assistive technologies.
502.3.9 Modification of Text	Supports	The Video Platform allows the assistive technologies to modify relevant texts.
502.3.10 List of Actions	Supports	The Video Platform programmatically provides the list of actions to be executed on an object to assistive technologies.
502.3.11 Actions on Objects	Supports	The Video Platform programmatically allow assistive technology to execute relevant actions on an object
502.3.12 Focus Cursor	Supports	All tested features within scope preserve a well-defined on-screen indication of the current focus and support assistive technology.
502.3.13 Modification of Focus Cursor	Supports	The Video Platform allows assistive technologies to control the focus and selection cursor on all controls.
502.3.14 Event Notification	Supports	The Video Platform provides notification information to the relevant assistive technology users.
502.4 Platform Accessibility Features	Supports	The Video Platform supports all core accessibility features either available from the desktop environment (sticky keys; bounce keys; delay keys) or product features (synthesized speech, display

Criteria	Conformance Level	Remarks and Explanations
		captioning).
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	The Video Platform allows user preferences from platform settings for color, contrast, font type, font size, and focus cursor.
503.3 Alternative User Interfaces	Not applicable	The Video Platform does not provide alternative user interfaces.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Supports	The Video Platform provides controls for machine generated and human captioning.
503.4.2 Audio Description Controls	Does not support	The Video Platform does not provide audio description controls
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	The Video platform does not provide authoring tools to convert content from one format to another.
504.2.2 PDF Export	Not Applicable	The Video platform does not export to PDF.
504.3 Prompts	Not Applicable	The Video platform does not provide prompts for content creation.
504.4 Templates	Not Applicable	The Video platform does not provide templates for content creation

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Product documentation regarding the product's accessibility features can be found online at the YuJa Help Center and YuJa Accessibility page.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Support documentation is provided in electronic format.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Support services are available through both toll-free and support tickets.
603.3 Accommodation of Communication Needs	Supports	Support services are available through both toll-free and support tickets.

EN 301 549 Report

Notes:

Chapter [4: Functional Performance Statements](#) (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	The Video Platform provides capabilities to use Assistive Technologies that do not require user vision.
4.2.2 Usage with limited vision	Supports	The Video Platform provides capabilities to use Assistive Technologies that do not require user vision.
4.2.3 Usage without perception of colour	Supports	The Video Platform provides capabilities to use Assistive Technologies that do not require the user's perception of color.
4.2.4 Usage without hearing	Supports	The Video Platform provides capabilities to use Assistive Technologies that do not require user hearing.
4.2.5 Usage with limited hearing	Supports	The Video Platform provides capabilities to use Assistive Technologies that do not require user hearing.
4.2.6 Usage with no or limited vocal capability	Supports	The Video Platform provides capabilities to use Assistive Technologies in instances where user speech is required.
4.2.7 Usage with limited manipulation or strength	Supports	The Video Platform provides capabilities to use Assistive Technologies in instances where fine motor control is required.
4.2.8 Usage with limited reach	Supports	The Video Platform provides capabilities to use Assistive Technologies in instances where fine motor control is required.

Criteria	Conformance Level	Remarks and Explanations
4.2.9 Minimize photosensitive seizure triggers	Supports	The Video Platform does not present any flashing content that might trigger seizures.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	The Video Platform provides multi-language support.
4.2.11 Privacy	Supports	The Video Platform has accessibility components that maintain the user's privacy.

Chapter 5: Generic Requirements

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	The Video Platform does not have closed functionality.
5.1.3.2 Auditory output delivery including speech	Not Applicable	The Video Platform does not have closed functionality.
5.1.3.3 Auditory output correlation	Not Applicable	The Video Platform does not have closed functionality.
5.1.3.4 Speech output user control	Not Applicable	The Video Platform does not have closed functionality.
5.1.3.5 Speech output automatic interruption	Not Applicable	The Video Platform does not have closed functionality.
5.1.3.6 Speech output for non-text content	Not Applicable	The Video Platform does not have closed functionality.
5.1.3.7 Speech output for video information	Not Applicable	The Video Platform does not have closed

Criteria	Conformance Level	Remarks and Explanations
		functionality.
5.1.3.8 Masked entry	Not Applicable	The Video Platform does not have closed functionality.
5.1.3.9 Private access to personal data	Not Applicable	The Video Platform does not have closed functionality.
5.1.3.10 Non-interfering audio output	Not Applicable	The Video Platform does not have closed functionality.
5.1.3.11 Private listening volume	Not Applicable	The Video Platform does not have closed functionality.
5.1.3.12 Speaker volume	Not Applicable	The Video Platform does not have closed functionality.
5.1.3.13 Volume reset	Not Applicable	The Video Platform does not have closed functionality.
5.1.3.14 Spoken languages	Not Applicable	The Video Platform does not have closed functionality.
5.1.3.15 Non-visual error identification	Not Applicable	The Video Platform does not have closed functionality.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	The Video Platform does not have closed functionality.
5.1.4 Functionality closed to text enlargement	Not Applicable	The Video Platform does not have closed functionality.
5.1.5 Visual output for auditory information	Not Applicable	The Video Platform does not have closed functionality.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	The Video Platform does not have closed functionality.
5.1.7 Access without speech	Not Applicable	The Video Platform does not have closed functionality.
5.2 Activation of accessibility features	Not Applicable	The Video Platform does not have closed functionality.

Criteria	Conformance Level	Remarks and Explanations
5.3 Biometrics	Not Applicable	The Video Platform does not use biometrics.
5.4 Preservation of accessibility information during conversion	Not Applicable	The Video Platform does not provide authoring tools to convert content from one format to another.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	The Video Platform is not a hardware.
5.5.2 Operable parts discernibility	Not Applicable	The Video Platform is not a hardware.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	The Video Platform is not a hardware.
5.6.2 Visual status	Not Applicable	The Video Platform is not a hardware.
5.7 Key repeat	Not Applicable	The Video Platform is not a hardware.
5.8 Double-strike key acceptance	Not Applicable	The Video Platform is not a hardware.
5.9 Simultaneous user actions	Not Applicable	The Video Platform is not a hardware.

Chapter 6: ICT with Two-Way Voice Communication

Notes: Not Applicable

Chapter 7: ICT with Video Capabilities

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Supports	The Video Platform provides automatically created captions, as well as provides tools for the ingestion of SRT, VTT and XML-based caption files. The Video Platform also provides caption editing and an

Criteria	Conformance Level	Remarks and Explanations
		interactive player to view captions.
7.1.2 Captioning synchronization	Supports	The Video Platform provides facilities to integrate live captioning services alongside live videos.
7.1.3 Preservation of captioning	Supports	The Video Platform also provides caption editing and an interactive player to view captions.
7.1.4 Captions characteristics	Supports	The Video Platform provides caption editing and an interactive player to view captions with ability to modify caption characteristics.
7.1.5 Spoken subtitles	Supports	The Video Platform supports audio descriptions of captions.
7.2.1 Audio description playback	Supports	The Video Platform provides Audio Description capabilities or text-based alternatives of audio and video content.
7.2.2 Audio description synchronization	Supports	The Video Platform's media player supports synchronization of audio descriptions.
7.2.3 Preservation of audio description	Supports	The Video Platform's media player allows the audio descriptions to be uploaded and saved as per user requirements.
7.3 User controls for captions and audio description	Supports	The Video platform's media player provides user controls for captions and audio descriptions.

Chapter 8: Hardware

Notes: Not Applicable

Chapter 9: Web *(see WCAG 2.x section)*

Notes: (See WCAG section)

Chapter 10: Non-Web Documents

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
10.5 Caption positioning	Supports	The Video Platform's media player presents captions such that they do not obscure any content.
10.6 Audio description timing	Supports	The audio descriptions added to the Video Platform's media player do not interfere with the relevant audio information in the media.

Chapter 11: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17

Criteria	Conformance Level	Remarks and Explanations
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not Applicable	The Video Platform is not an assistive technology.
11.5.2.5 Object information	Supports	The Video Platform provides the relevant role, state, property, and value information to assistive technologies.
11.5.2.6 Row, column, and headers	Supports	Table headers have appropriate row and column headers.
11.5.2.7 Values	Supports	The Video Platform allows assistive technologies to programmatically determine the values.
11.5.2.8 Label relationships	Supports	The Video Platform allow all the controls to be programmatically associated with their respective labels.
11.5.2.9 Parent-child relationships	Supports	The Video Platform programmatically determines the hierarchical relationships between the relevant components.
11.5.2.10 Text	Supports	The Video Platform allows the text to be programmatically determined by assistive technologies.
11.5.2.11 List of available actions	Supports	The Video Platform programmatically provides the list of actions to be executed on an object to assistive technologies.
11.5.2.12 Execution of available actions	Supports	The Video Platform programmatically allow assistive technology to execute relevant actions on an object
11.5.2.13 Tracking of focus and selection attributes	Supports	All tested features within scope preserve a well-defined on-screen indication of the current focus and support assistive technology.
11.5.2.14 Modification of focus and selection attributes	Supports	The Video Platform allows assistive technologies to control the focus and

Criteria	Conformance Level	Remarks and Explanations
		selection cursor on all controls.
11.5.2.15 Change notification	Supports	The Video Platform provides notification information to the relevant assistive technology users.
11.5.2.16 Modifications of states and properties	Supports	The Video Platform allows the assistive technologies to modify relevant states and properties of the objects.
11.5.2.17 Modifications of values and text	Supports	The Video Platform allows the text to be programmatically modified by assistive technologies.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Supports	The Video Platform provides controls for machine generated and human captioning.
11.6.2 No disruption of accessibility features	Supports	The Video Platform does not disrupt or disable operating system's accessibility features such as narrator, magnifier, filter keys, toggle keys, sticky keys, text resizing, and the on-screen keyboard.
11.7 User preferences	Supports	The Video Platform allows user preferences from platform settings for color, contrast, font type, font size, and focus cursor.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See WCAG 2.x section (If not authoring tool, enter "Not Applicable")	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	The Video platform does not provide authoring tools to convert content from one format to another.
11.8.4 Repair assistance	Not Applicable	The Video platform does not provide authoring tools and hence no repair

Criteria	Conformance Level	Remarks and Explanations
		assistance. For any software support, services are available through both toll-free and support tickets.
11.8.5 Templates	Not Applicable	The Video platform does not provide templates for content creation

Chapter 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	Product documentation regarding the product's accessibility features can be found online at the YuJa Help Center and YuJa Accessibility page.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	Support services are available through both toll-free and support tickets.
12.2.3 Effective communication	Supports	Support services are available through both toll-free and support tickets.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not Applicable