



YuJa Inc. Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: YuJa Verity for Test Proctoring

Report Date: September 28th, 2022

Product Description: The YuJa Verity for Test Proctoring provides secure video exam proctoring tools.

Contact Information: YuJa Inc. Support – Phone: 1-888-257-2278. Email: support@yuja.com

Notes: This report is based on the YuJa Verity for Test Proctoring WCAG reporting

Evaluation Methods Used: Manual testing, TPGi-licensed tools, Webaim.Org, W3 Validator

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	YuJa Verity provides text alternatives and appropriate labels for relevant non-text content
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	YuJa Verity does not ingest audio-only or video-only content.
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	YuJa Verity is a proctoring tool and does not stream caption enabled video content.
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	YuJa Verity provides sequential text descriptions of the proctored recordings.
<p><u>1.3.1 Info and Relationships</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) 	Supports	YuJa Verity application utilizes semantic markup (headings, lists, etc.) to designate headings, list, tables, etc.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	YuJa Verity is designed such that correct and meaningful reading sequence can be determined programmatically.
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	YuJa Verity provides appropriate text-based identification of the contents rather than only depending on a particular sensory characteristic.
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	YuJa Verity does not use content which rely solely on color to convey meaning. Appropriate text-descriptions and relevant visual cues are provided.
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	YuJa Verity does not automatically play audio for proctored sessions.
<p><u>2.1.1 Keyboard</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	YuJa Verity is keyboard accessible in accordance with the relevant Learning Management System (LMS).

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	YuJa Verity supports standard keyboard navigation and ensures the webpages have no identified keyboard traps.
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	YuJa Verity supports this feature via a partner institution’s Learning Management System (LMS).
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p>	Supports	YuJa Verity’s pages and dialogs are titled appropriately.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<u>2.4.3 Focus Order</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	YuJa Verity is designed such that a sequential focus order is maintained while navigating via keyboard.
<u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	YuJa Verity provide appropriate link text that identifies the link's purpose.
<u>3.1.1 Language of Page</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	YuJa Verity supports a primary language that is identified with a valid value on the <html> element.
<u>3.2.1 On Focus</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	YuJa Verity pages does not change context when any component is focused.
<u>3.2.2 On Input</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) 	Supports	YuJa Verity's user interface elements do not change when user input is added.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	YuJa Verity clearly identify errors in input via appropriate text or visual cues.
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	YuJa Verity provide appropriate text and buttons that instruct users to input as required by the application.
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	YuJa Verity utilizes appropriate start and end tags, unique IDs, and relevant nested elements.
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	All user interface elements provide descriptors for their purpose, name, and their current state, that can be programmatically set.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	YuJa Verity is a proctoring tool and does not stream caption enabled video content.
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	YuJa Verity is a proctoring tool and does not stream video content.
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	YuJa Verity content provides sufficient color contrasts between elements to ensure at least a 4.5:1 contrast ratio.
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	YuJa Verity's user interface can be resized to 200% or greater without loss of content or functionality.
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	YuJa Verity uses appropriate text rather than images of text to convey relevant information.
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p>	Supports	YuJa Verity provides the ability to navigate via the link structure or via keyboard-only navigation.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 		
<u>2.4.6 Headings and Labels</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	YuJa Verity provides adequate headings and labels to describe the topic or purpose of the content.
<u>2.4.7 Focus Visible</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	YuJa Verity provides a clearly visible focus indicator for all the relevant elements.
<u>3.1.2 Language of Parts</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	YuJa Verity provides Inline language changes identified with a valid Lang attribute.
<u>3.2.3 Consistent Navigation</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	YuJa Verity provides a consistent navigation mechanism that navigates through elements according to their relative order.
<u>3.2.4 Consistent Identification</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software 	Supports	YuJa Verity identifies all the relevant icons and buttons consistently across the web pages.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	YuJa Verity does not require inputs that necessitate error suggestions.
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	

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Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	YuJa Verity allows the use of assistive technologies (e.g., screen readers) that do not require user vision.
302.2 With Limited Vision	Supports	YuJa Verity supports functionality for low vision users via industry standard screen reader technologies.
302.3 Without Perception of Color	Supports	YuJa Verity's content can be used without the perception of color. Appropriate text and visual cues are provided for enhanced accessibility.
302.4 Without Hearing	Supports	YuJa Verity provides appropriate sequential text descriptions for proctored recordings and can be efficiently used by users with hearing.
302.5 With Limited Hearing	Supports	YuJa Verity provides appropriate sequential text descriptions for proctored recordings and can be efficiently used by users with limited hearing.
302.6 Without Speech	Supports	YuJa Verity's functionality does not require speech input.
302.7 With Limited Manipulation	Supports	YuJa Verity support standard input mechanisms such as keyboards and pointing devices.

Criteria	Conformance Level	Remarks and Explanations
302.8 With Limited Reach and Strength	Supports	YuJa Verity is accessible via standard input mechanisms such as keyboards and pointing devices, that can be used with limited strength and reach.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	YuJa Verity uses a logical focus order, simple language, and visual cues for users to understand the instructions.

Chapter 4: [Hardware](#)

Notes: Not Applicable

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG 2.0 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	
502.2.2 No Disruption of Accessibility Features	Supports	YuJa Verity does not disrupt any operating system accessibility functionality.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	Relevant assistive technologies can easily access an object’s role, state, property, and value.
502.3.2 Modification of Object Information	Supports	Assistive technologies can modify statuses and properties of relevant objects.
502.3.3 Row, Column, and Headers	Supports	Rows, columns, and headers are programmatically determinable in Tables.
502.3.4 Values	Supports	Assistive technologies can programmatically determine the values associated with an object.

Criteria	Conformance Level	Remarks and Explanations
502.3.5 Modification of Values	Supports	Assistive technologies can programmatically modify the values associated with an object.
502.3.6 Label Relationships	Supports	Assistive technologies can access relationships between the components based on labels.
502.3.7 Hierarchical Relationships	Supports	Parent child relationships between components are programmatically exposed to assistive technologies.
502.3.8 Text	Supports	Contents of text objects are programmatically determinable and can be set using assistive technologies.
502.3.9 Modification of Text	Supports	Assistive technologies can successfully modify the content of text objects.
502.3.10 List of Actions	Supports	List of all actions that can be executed on an object (e.g., dropdown menu of users) are programmatically determinable.
502.3.11 Actions on Objects	Supports	The programmatically determinable actions on objects are accessible to assistive technologies.
502.3.12 Focus Cursor	Supports	Focus cursor, text insertion and other selection attributes are programmatically determined and accessible to assistive technologies.
502.3.13 Modification of Focus Cursor	Supports	Assistive technologies can control and modify the focus and selection cursor on the relevant elements.
502.3.14 Event Notification	Supports	Event notifications in the application are accessible to assistive technologies.

Criteria	Conformance Level	Remarks and Explanations
502.4 Platform Accessibility Features	Partially supports	YuJa Verity supports assistive technologies providing speech output services with keyboard navigation.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially Support	YuJa Verity can support user preferences for platform settings via a partner institution’s Learning Management System (LMS).
503.3 Alternative User Interfaces	Partially Support	YuJa Verity provides a user interface but doesn’t use other industry services.
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	YuJa Verity is a proctoring tool and does not stream caption-enabled video content.
503.4.2 Audio Description Controls	Not Applicable	YuJa Verity doesn’t stream audio content.
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	YuJa Verity does not provide authoring tools to convert content from one format to another
504.2.2 PDF Export	Not Applicable	YuJa Verity does not export to PDF.
504.3 Prompts	Not Applicable	YuJa Verity does not provide prompts for content creation.
504.4 Templates	Not Applicable	YuJa Verity does not provide templates for content creation.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<i>601.1 Scope</i>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Product documentation regarding the accessibility features can be found online at the YuJa Help Center and YuJa Accessibility page.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Support documentation is provided in electronic format.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Support services are available through both toll-free and support tickets.
603.3 Accommodation of Communication Needs	Supports	Support services are available through both toll-free and support tickets.