



# YuJa Inc. Accessibility Conformance Report

## WCAG Edition

(Based on VPAT® Version 2.4)

**Name of Product/Version:** YuJa Inc.

**Report Date:** July 2, 2021

**Product Description:** The YuJa Enterprise Video Platform provides video recording, video storage, streaming, quizzing, analytics, and administration capabilities.

**Contact Information:** YuJa Inc. Support – Phone: 1-888-257-2278. Email: support@yuja.com

**Notes:** This report is based on the YuJa Enterprise Video Platform WCAG reporting

**Evaluation Methods Used:** Manual testing, TPGi-licensed tools, Webaim.Org, W3 Validator

# Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (Yes)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a> (Level A)	Supports	The Video Platform provides appropriate labels for navigation and notifications.
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)	Supports	The Video Platform provides a text-based alternative to ingested audio-only or video-only content through the use of captioning, optical character recognition, and metadata analysis.
<a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)	Supports	The Video Platform provides automatically create captions, as well as provides tools for the ingestion of SRT, VTT and XML-based caption files. The Video Platform also provides caption edit and an interactive player to view caption.
<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)	Supports	The Video Platform provides Audio Description capabilities or text-based alternatives of audio and video content.
<a href="#">1.3.1 Info and Relationships</a> (Level A)	Supports	The Video Platform site uses ARIA landmarks to define key regions including navigation, main content, and form regions.
<a href="#">1.3.2 Meaningful Sequence</a> (Level A)	Supports	The Video Platform provides descriptions in a logic and meaningful way.
<a href="#">1.3.3 Sensory Characteristics</a> (Level A)	Supports	Video Platform content is defined by use of text-based identification rather than on a particular sensory characteristic.
<a href="#">1.4.1 Use of Color</a> (Level A)	Supports	The Video Platform does not rely solely on color to convey meaning.
<a href="#">1.4.2 Audio Control</a> (Level A)	Supports	The Video Platform does not automatically play audio. Further, the Media Player offers a keyboard shortcut to mute, stop, or lower the volume of the video playback.
<a href="#">2.1.1 Keyboard</a> (Level A)	Supports	The Video Platform is keyboard accessible and does not define time constraints.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.1.2 No Keyboard Trap</a> (Level A)	Supports	The Video Platform has no identified keyboard trap.
<a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 only)	Supports	The Video Platform's Media Player uses single character shortcuts when the Media Player is in focus. During implementation, this can be augmented to require two characters.
<a href="#">2.2.1 Timing Adjustable</a> (Level A)	Not Applicable	
<a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)	Not Applicable	
<a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)	Not Applicable	
<a href="#">2.4.1 Bypass Blocks</a> (Level A)	Supports	ARIA landmarks provide the facility to identify landmark and navigation elements which can then be skipped. During implementation, an explicit Skip link can be added.
<a href="#">2.4.2 Page Titled</a> (Level A)	Supports	The Video Platform's pages and dialogs are titled appropriately.
<a href="#">2.4.3 Focus Order</a> (Level A)	Supports	The Video Platform's focus order is sequential when navigated via the keyboard.
<a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)	Supports	The Video Platform's links are identified with a clear purpose via text.
<a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only)	Supports	The Video Platform provides the facility to use assistive technology including one-finger touch technology in place of a mouse or keyboard.
<a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only)	Not Applicable	
<a href="#">2.5.3 Label in Name</a> (Level A 2.1 only)	Supports	The Video Platform's controls are accompanied by a visible text label.
<a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only)	Supports	The Video Platform's operations can be performed using keyboard hotkeys and keyboard-based navigation.
<a href="#">3.1.1 Language of Page</a> (Level A)	Supports	The Video Platform supports specifying a default human language across the site.
<a href="#">3.2.1 On Focus</a> (Level A)	Supports	Elements that can be focused need to be specifically triggered to change context.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">3.2.2 On Input</a> (Level A)	Supports	The Video Platform's user interface elements do not change when user input is added.
<a href="#">3.3.1 Error Identification</a> (Level A)	Supports	Errors in input are clearly described by the Video Platform.
<a href="#">3.3.2 Labels or Instructions</a> (Level A)	Supports	The Video Platform labels elements and provides appropriate user instructions.
<a href="#">4.1.1 Parsing</a> (Level A)	Supports	The Video Platform is validated for code errors regularly.
<a href="#">4.1.2 Name, Role, Value</a> (Level A)	Supports	All user interface elements provide descriptors for their purpose, name, and their current state.

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a> (Level AA)	Supports	The Video Platform provides facilities to integrate live captioning services alongside live videos.
<a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)	Supports	The Video Platform provides Audio Description capabilities or text-based alternatives of audio and video content.
<a href="#">1.3.4 Orientation</a> (Level AA 2.1 only)	Supports	The Video Platform can be operated in both screen orientations.
<a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 only)	Supports	The Video Platform's inputs describe their intended purpose through accurate labeling.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)	Supports	The Video Platform provides a nearly complete control to the organization to define color contrasts of user elements to ensure at least a 4.5:1 contrast ratio.
<a href="#">1.4.4 Resize text</a> (Level AA)	Supports	The Video Platform's user interface can be resized to 200% or greater with no loss of capabilities.
<a href="#">1.4.5 Images of Text</a> (Level AA)	Supports	The Video Platform uses text to convey meaning except for any branding elements defined by the Organization (such as logos and mastheads)
<a href="#">1.4.10 Reflow</a> (Level AA 2.1 only)	Supports	When text is enlarged, scrolling in only one direction is required to identify meaning.
<a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 only)	Supports	The Video Platform provides a nearly complete control to the organization to define color contrasts of user elements.
<a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 only)	Supports	The Video Platform provides text spacing that are compliant with the requirement.
<a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 only)	Supports	Tooltip hovers do not materially affect content visibility.
<a href="#">2.4.5 Multiple Ways</a> (Level AA)	Supports	The Video Platform provides the ability to navigate via the folder structure or via the left-side navigation elements.
<a href="#">2.4.6 Headings and Labels</a> (Level AA)	Supports	The Video Platform's headings and labels provided a descriptive purpose.
<a href="#">2.4.7 Focus Visible</a> (Level AA)	Supports	The Video Platform's elements provide an outline that identifies the focus clearly.
<a href="#">3.1.2 Language of Parts</a> (Level AA)	Supports	The Video Platform supports localization of user-facing string tables.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">3.2.3 Consistent Navigation</a> (Level AA)	Supports	Navigation element in the page maintain their relative order.
<a href="#">3.2.4 Consistent Identification</a> (Level AA)	Supports	All icons and buttons are consistently identified across the Video Platform.
<a href="#">3.3.3 Error Suggestion</a> (Level AA)	Not Applicable	The Video Platform does not require inputs that necessitate error suggestions.
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)	Not Applicable	
<a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only)	Not Applicable	

### Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA)	Not Supported	The Video Platform does not currently provide sign language translations of video content.
<a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA)	Not Supported	The Video Platform does not currently provide extended audio descriptions of videos.
<a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA)	Supports	The Video Platform provides Audio Description capabilities or text-based transcript of audio and video content.
<a href="#">1.2.9 Audio-only (Live)</a> (Level AAA)	Supports	The Video Platform provides facilities to integrate live captioning services alongside live videos.
<a href="#">1.3.6 Identify Purpose</a> (Level AAA 2.1 only)	Supports	The Video Platform's user interface elements provide either attributes or label (or both) that describe their intended purpose.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.4.6 Contrast (Enhanced)</a> (Level AAA)	Supports	The Video Platform provides a nearly complete control to the organization to define color contrasts of user elements to ensure at least a 7:1 contrast ratio.
<a href="#">1.4.7 Low or No Background Audio</a> (Level AAA)	Not Applicable	The Video Platform does not pre-define any audio or video elements. All content displayed is user generated and controlled by the user.
<a href="#">1.4.8 Visual Presentation</a> (Level AAA)	Partially Supports	Of the five requirements, the Video Platform supports Item 1, 3 and 5.
<a href="#">1.4.9 Images of Text (No Exception)</a> (Level AAA)	Supports	The Video Platform does not use images of text.
<a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA)	Supports	All functions within the Video Platform can be performed with the keyboard. An alternative to drag-and-drop is the use of the keyboard-accessible menus.
<a href="#">2.2.3 No Timing</a> (Level AAA)	Supports	The Video Platform does not present time sensitive information. During implementation, notifications can be configured to be fixed dialogs.
<a href="#">2.2.4 Interruptions</a> (Level AAA)	Partially Supports	The Video Platform does not interrupt a user's session except for live streams and synchronous content.
<a href="#">2.2.5 Re-authenticating</a> (Level AAA)	Supports	The Video Platform can retain the video playback location and submitted video quiz responses.
<a href="#">2.2.6 Timeouts</a> (Level AAA 2.1 only)	Not Applicable	
<a href="#">2.3.2 Three Flashes</a> (Level AAA)	Supports	No content on the site flashes three times or more in a one second period.



Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.3.3 Animation from Interactions</a> (Level AAA 2.1 only)	Not Supported	Some of the Video Platform's user interface elements do use animation that cannot be immediately disabled by the user.
<a href="#">2.4.8 Location</a> (Level AAA)	Supports	The Video Platform uses a top-bar label that identifies where the user is.
<a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA)	Supports	The Video Platform's links convey a clear purpose either via text or an ARIA-label.
<a href="#">2.4.10 Section Headings</a> (Level AAA)	Not Applicable	The Video Platform does not have sections or writing.
<a href="#">2.5.5 Target Size</a> (Level AAA 2.1 only)	Not Supported	Currently some targets are less than the required 44px by 44px.
<a href="#">2.5.6 Concurrent Input Mechanisms</a> (Level AAA 2.1 only)	Supports	The Video platform does not impose limits on input mechanisms.
<a href="#">3.1.3 Unusual Words</a> (Level AAA)	Not Applicable	
<a href="#">3.1.4 Abbreviations</a> (Level AAA)	Partially Supports	Commonly known references such as API, MPG and RSS are used within the Video Platform.
<a href="#">3.1.5 Reading Level</a> (Level AAA)	Partially Supports	While not fully self-evident in any set of tests, the Video Platform is used by a broad set of users with varying education levels.
<a href="#">3.1.6 Pronunciation</a> (Level AAA)	Not Applicable	
<a href="#">3.2.5 Change on Request</a> (Level AAA)	Supports	Context changes do not occur unless triggered by a user interaction.
<a href="#">3.3.5 Help</a> (Level AAA)	Not Supported	The Help instructions are not context specific.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">3.3.6 Error Prevention (All)</a> (Level AAA)	Supports	Any input field or form can be modified or verified.